OUR MISSION

TO SHARE THE LOVE OF CHRIST BY SERVING THOSE IN NEED THROUGH HEALTH CARE.
DEAR FRIENDS OF SILOAM,

On behalf of the leadership at Siloam, welcome to the “New Nashville!” As most of us can agree, it is exciting to belong to a city that is economically vibrant, growing, and diverse. Cranes, languages, and great restaurants alike are multiplying all around us. But a funny thing happened on the way to our prosperity. Nashville still ranks as one of the unhealthiest cities in the country, with far worse health outcomes and rates of insurance for the poor than our peer cities. Our city has become a magnet for health care innovation – yet also a case study for its failures.

Enter Siloam Family Health Center. Anchored in our mission of Christ-centered health care for the most vulnerable, a tradition of professional excellence, and our unique capacity for bridge-building between diverse communities, Siloam has risen to play a unique and vital role in Nashville’s social safety net. The numbers alone are impressive: 5,038 individual patients cared for, 21,334 patient visits, 82 homelands, 70 languages, 41 staff, 300+ volunteers, 40 student preceptorships, 225 patients now have affordable insurance options and are transitioning out to make room for others who have no options; and two innovative new programs to take whole-person care outside our walls where patients live, work, and pray.

But the lasting impact is found in the faces – and the stories. From our immigrant and refugee patients poised to invigorate our community, to our dedicated staff who could have their pick of other jobs, to our students and volunteers learning to integrate faith and medicine, to our partner churches and organizations opening their eyes to our new neighbors, a ripple effect is cascading outward from Siloam – a “good infection” of God’s grace that is helping to make our city truly whole.

Thank you so much for partnering with us in this vision. We hope this impact report from fiscal year 2014-15 offers an encouraging glimpse of some of the ways your investment has made a difference. As we approach our 25th anniversary in 2016, there is even more to come. We hope you will continue to partner with us – and invite others to do the same!

Tim Jones, MD
Morgan J. Wills, MD, MATS, FACP
SILOAM CONDUCTED 21,334 PATIENT ENCOUNTERS

LAST YEAR SILOAM CARED FOR 5,038 INDIVIDUAL PATIENTS

SILOAM’S PATIENTS COME FROM 82 HOMELANDS

OUR PATIENTS SPEAK 70 LANGUAGES
“WHEN I’M AT SILOAM, I FEEL LIKE I’M WITH MY FAMILY.”
HENA, BANGLADESH

“WITHOUT SILOAM… I’D HAVE NO HEALTH CARE AT ALL.”
MARK, TENNESSEE

“AT SILOAM… I NEVER FEEL FOREIGN.”
SARKAUT, IRAQ

“THE SUPPORT AND PEOPLE OF SILOAM ARE KEEPING ME ALIVE.”
WILLIAM, GUATEMALA

“BECAUSE OF SILOAM, I HAVE A DOCTOR, MEDICINE, A COUNSELOR AND SPIRITUAL CARE.”
MARTHA, MEXICO

“THANKS TO SILOAM FOR FILLING A HOLE IN MY HEART.”
DONNA, TENNESSEE

“WHEN I’M AT SILOAM, I FEEL LIKE I’M WITH MY FAMILY.”
HENA, BANGLADESH

“AT SILOAM… I NEVER FEEL FOREIGN.”
SARKAUT, IRAQ
WHOLE-PERSON HEALTH CARE
Treating not just the physical but also the emotional, spiritual, and social determinants of health.

DOUG MANN
PASTOR
“As a pastoral caregiver, I’ve seen firsthand how the love of Christ has impacted the lives of our patients as the Lord has poured out His grace, healing and hope. Coming from war-torn homelands many are abused and oppressed. They have found a great measure of freedom through the ministry of Siloam as He brings deep healing and reconciliation with a God who loves them dearly.

REBECCA SWIFT, LCSW
BEHAVIORAL HEALTH CONSULTANT
“Including behavioral health as part of the primary care at Siloam helps facilitate knowing and understanding our patients. Our patients are more than a diagnosis, a complex illness, or a lab value. They are children of God who have dignity, worth, and lives deserving of being heard. Digging deeper into their lives allows us the chance to hear our patients’ struggles, to celebrate their successes, to teach them about the mind/body connection, and to walk alongside them as they learn strategies to cope with their lives.”

LINDSAY SECHSER, LMSW
SOCIAL WORKER
“Having a social worker available in a primary care setting is crucial in addressing the social determinants of health. My role provides patients the opportunity to share their story and feel known by the team. They learn about community services that strengthen their self-sufficiency and support system, such as: immigration assistance, financial assistance, legal assistance, employment assistance, prenatal care, insurance options, and many more.”

“Our patients are more than a diagnosis.”
Rebecca Swift, LCSW, Behavioral Health Consultant
DAVID HUNTER, RADIOLOGIST

My motivation to serve at Siloam comes from Him who saved me, Jesus Christ. I pray that my patients would see Him in me, and every volunteer and staff member. Over the last eight years I have volunteered here, it has been a blessing to have Dr. Jim Henderson’s counsel and see his compassionate care, to have Dr. Morgan Wills as the mature Christian leader with excellent clinical and teaching skills, and to have Pastor Doug Mann as an encourager and good friend in Christ, among countless other staff who have been uniformly gracious.

RENATA PLASENCIA, SPANISH MEDICAL INTERPRETER

The hardest day of my life was the day I found out I could no longer be a patient at Siloam because I had finally qualified for insurance options. After receiving such tremendous care by Siloam’s incredible staff I was deeply afraid that I would just be another “number” at a different clinic. But then, Karen Stevens (former Volunteer Manager) asked me if I would be willing to volunteer as a Spanish medical interpreter. Since 2004, I’ve been volunteering every Saturday morning because I wanted to give back to a place that gave me so much.

“...I’ve been volunteering every Saturday morning because I wanted to give back to a place that gave me so much.”

Renata Plasencia, Spanish Medical Interpreter
Anatomic & Clinical Lab Associates
Belmont University / Belmont College of Pharmacy
Catholic Charities - Refugee Services
Centerstone Mental Health Centers
CRIT (Center for Refugees & Immigrants of TN)
Dispensary of Hope
Ducklo Eye Care
East Tennessee State University Family and Children’s Service
HCA / TriStar Family of Hospitals
Hillsboro Imaging - Vanderbilt Interfaith Dental Clinic
Lenscrafters Gift of Sight Program
Meharry Medical College Men of Valor
Metro General Hospital
Metro Public Health Department
Mid-State Cardiology - PAN
Milam Optical
Nashville General Hospital
Nashville Skin and Cancer
Nashville Task Force on Refugees/Immigrants
NICE (Nashville International Center for Empowerment)
Outpatient Diagnostic Center
PassPort Health Communications
Premier Radiology
Project Access Nashville
Quest Diagnostics
Radiology Alliance
Saint Thomas Health
STAR Physical Therapy
TAPIT (Tennessee Assoc. of Professional Interpreters/Translators)
Tennessee Oncology
Tennessee Office for Refugees
Tennessee Orthopedic Alliance
Tennessee State University
The Next Door
The Path Group
Tennessee Department of Health
Trevecca Nazarene University
University of TN College of Social Work
Vanderbilt Health 100 Oaks
Vanderbilt Institute for Global Health
Vanderbilt Medical Group
Vanderbilt University Medical Center
Vanderbilt University Schools of Medicine and Nursing
World Relief Refugee Services
YMCA of Middle Tennessee

BELMONT UNIVERSITY COLLEGE OF PHARMACY

“Belmont student pharmacists assigned to Siloam grow abundantly, expanding their cultural knowledge, caring passionately, and gaining inter-professional skills for the improvement of others.”

Dr. Philip E. Johnston, Professor and Dean, College of Pharmacy

WORLD RELIEF

“If it weren’t for Siloam being willing to stand in the gap when TennCare is delayed for our clients we would have had to turn refugees away and probably close our doors.”

Anna Beth Walters, Resettlement Director
The 2014 breakfast was a fruitful opportunity for Siloam to expand its reach in the Nashville community. Over 370 people gathered on December 5th to hear directly from patients and staff about the work Siloam is doing to provide whole-person health care to the uninsured. The event raised $142,341 and of the 227 people who gave financially, 121 were first-time donors.

Siloam and Hope Through Healing Hands hosted this event as a collaborative effort to raise financial support for a new generation of global health care heroes both at home and abroad. Over 500 people attended and heard from Ebola fighter and survivor Dr. Ian Crozier, through an interview with Senator William H. Frist about the ongoing global Ebola crisis.
I support Siloam because of the mission of sharing the love of Christ by serving those in need through health care. I also see the quality of care given when I volunteer there. It is a well-run organization that exemplifies 10 core values I believe in as well: love, hospitality, excellence, compassion, mercy, integrity, stewardship, partnership, prayer, and discipleship.”

Susan Patton

Thank you to our donors

$1,000-$2,499

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SUPPORTING CHURCHES
Belmont Church
Brentwood Baptist Church
Christ Church
Christ Church Cathedral
Christ Community Church
Christ Presbyterian Church
Church of the Holy Spirit
Covenant Presbyterian Church
Downtown Presbyterian Church
First Evangelical Lutheran Church
First Presbyterian Church, Nashville
Forest Hills Baptist Church
Glen Leven Presbyterian Church
Grace Community Church
Hillsboro Presbyterian Church
Immanuel Baptist Church
Nashville Korean United Methodist Church
St. Bartholomew’s Episcopal Church
St. George’s Episcopal Church
Strong Tower Bible Church
The Village Chapel
West End Community Church
West End United Methodist Church
Woodmont Baptist Church
Woodmont Christian Church
BALANCE SHEET

CASH
$1,467,765

SECURITIES
$1,814,748

PROPERTY & EQUIPMENT
$1,964,975

OTHER ASSETS
$590,121

TOTAL EQUITY
$5,616,932

CURRENT LIABILITIES
$220,677

INCOME: $4,091,209

EXPENSES: $3,871,777

Total Assets: $5,837,609
Total Liabilities + Equity: $5,837,609
TOTAL INCOME
- Contributions (47%)
- Service Contracts (34%)
- Donated Services (12%)
- Patient Fees (5%)
- Investment Income (2%)

INCOME ALLOCATION
- Program Services (86%)
- Fundraising (8%)
- Administrative (6%)

FUNDING SOURCES
- Individuals (52%)
- Grants (32%)
- Churches (9%)
- Corporations (7%)
TO SHARE THE LOVE OF CHRIST BY SERVING THOSE IN NEED THROUGH HEALTH CARE.

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