

PASTORAL CARE VOLUNTEER



JOB PURPOSE

Pastoral care volunteers support the Siloam clinical staff and staff pastor by consulting with patients, praying with them, or simply being available to listen. Pastoral care volunteers must have previous pastoral service and are vital to the “wrap-around” services that Siloam offers through our Primary Care Clinic in order to consistently and comprehensively deliver a unique approach to whole-person care.

PRIMARY DUTIES AND RESPONSIBILITIES

- Assist Primary Care Providers (PCPs) by addressing any spiritual needs or prayer requests of patients
- Visit with patients and offer to pray for them, offer blessings over them, or proclaim the goodness of God to them
- Pray or circulate through the waiting room and other parts of the clinic, offering smiles and other forms of hospitality to patients, visitors, staff and volunteers
- Perform appropriate documentation in patient charts through use of a Pastoral Care Consult form
- Distribute Bibles and other reading materials to patients desiring spiritual growth and a deeper understanding of the Christian faith
- Make appropriate referrals to churches or local bodies of believers where patients may obtain ongoing spiritual support
- Support Siloam’s Pastoral Care Program by identifying any problems related to patient services and make any recommendations for improvement

TIME COMMITMENT

- Volunteers are required to commit to at least six months of service.
- Volunteers are required to come at least one shift every two weeks. Each shift is 2-4 hours long.
- For the first month, volunteers must come for one shift every week to ensure proper training and schedule consistency.

QUALIFICATIONS

- Must be at least 18 years old
- Must complete a background check
- Must be a Christian believer who is comfortable sharing the love of Christ with others
- Must be familiar with the local faith community and the types of churches to which to make referrals
- Previous practical experience in one-on-one ministry with others preferred
- Willingness to serve persons with limited access to healthcare and who are from diverse cultures and faith beliefs
- Computer literacy and familiarity with MS Office products as well as electronic medical records preferred and willingness to learn new software applications
- Adherence to OSHA and confidentiality requirements
- Ability to work well in a team setting
- Skilled at communicating clearly
- Detail oriented with excellent follow-through skills