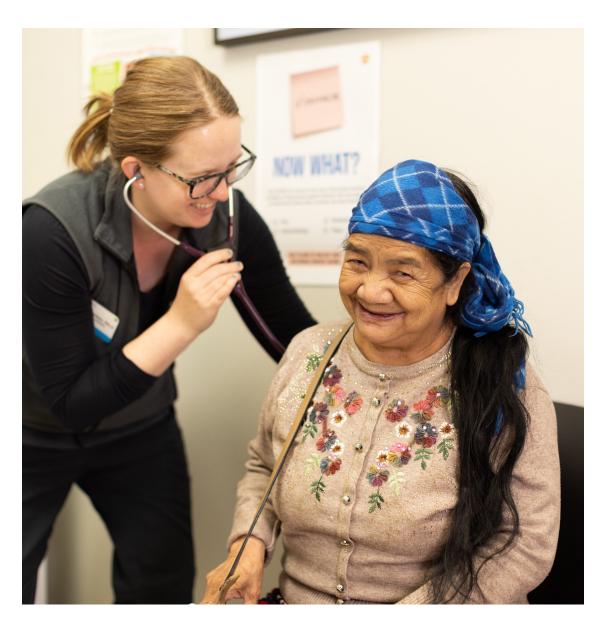


# 2022 ANNUAL REPORT



# SILOAM HEALTH

Health Care Transformed By Love

### DEAR SILOAM PARTNER,

On behalf of the board and staff of Siloam Health during the 2021-22 fiscal year, we want to extend our most sincere gratitude as we reflect on what God accomplished during that season. Because of your generosity, uninsured and underserved neighbors continued to rely on Siloam for whole-person health care that leads to healthy, flourishing lives.

From July 2021 through June 2022, Siloam increased the number of patients we served to nearly 6500 (a new high mark!) thanks to Siloam Health Antioch, our walk-in clinic operating in its second year. **This kind of growth is only possible because of supporters like you who see the need of our new neighbors and respond with generosity.** 

While we celebrate the opportunity to serve more people and the positive impact this growth has on the health of our city, we also remember that the quality of care we provide is just as important as the quantity. As we grow, our staff remains committed to fostering genuine healing relationships where our patients feel safe and valued while they receive quality health care.

As you read through this annual report, we trust you will see this breadth and depth of care through the numbers we share and the stories we tell of individuals whose lives are different because of Siloam Health's work in medical care, community health, and student education.

We also hope you will take a moment to pause and reflect on the fact that none of this happens without your generous gifts of time, talent, finances, and prayers. Your gifts are a catalyst for healing and a reminder to all of us of God's faithfulness to everyone, especially the marginalized.

Thank you for partnering with us in this mission to share the love of Christ with those in need through health care.

#### Yours in service,



**Dr. Morgan Wills**President & CEO



Sammye Woods Chair, Board of Directors



Mary S. Woods



Siloam Health is a faith-based nonprofit health care organization who have been providing care for those in need for more than thirty years.

Siloam Health provides whole-person **medical care** for the underserved, promotes **community health** among marginalized immigrants and refugees, and offers **student education** for the next generation of health care providers.









## 2022 AT A GLANCE: MEDICAL CARE







TOTAL # OF INDIVIDUAL PATIENTS



TOTAL # OF HOMELANDS REPRESENTED THROUGH OUR PATIENT POPULATIONS



TOTAL # OF LANGUAGES SPOKEN BY PATIENTS



# When Nasr and his wife Ikbal arrived in the United States from Egypt, they were hoping for a better life.

As newly-arrived immigrants without insurance, they were unsure of where to go to find health care or for the prescription medications they needed, but Nasr recalls "I had a brother here, and he told me – 'just go to Siloam and they will help you out."

As a patient at Siloam Health, Nasr experienced love and quality care. "Every person in this clinic from reception to the providers has provided excellent care..." Nasr says, "they made us feel safe."

Safe, reliable health care was a dream of Nasr's - as a younger man he had suffered a heart attack that left him with chronic heart issues. **During a visit with his Siloam provider**, **Lauren Smith**, he had an abnormal heart test result indicating he was at high risk for a second

**heart attack.** Lauren and Brenda Caruthers, Siloam Health Referral Coordinator, connected him with a cardiologist who scheduled him for a cardiac catheterization.

Lauren also shared instructions with Nasr: she explained the signs of a heart attack and told him if he experienced any of those before the catheterization, he should go to the ER.

A couple weeks later, before the scheduled procedure, Nasr experienced those symptoms and went to the ER. He was promptly admitted and had a successful emergency heart surgery.

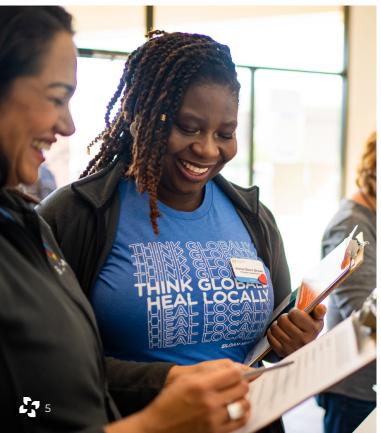
When asked about his surgery today, Nasr will proudly show his scar – a physical testament to the **thorough care he** received at Siloam and the opportunity he now has to enjoy the better life he had hoped for in the United States.





# 2022 AT A GLANCE: COMMUNITY HEALTH







TOTAL # OF
COMPREHENSIVE CARE
PATIENTS SERVED
THROUGH THE COMMUNITY
HEALTH PROGRAM



TOTAL # OF
RAPID RESPONSE
PATIENTS SERVED



TOTAL % OF
PATIENTS WITH
IMPROVED CHRONIC
HEALTH METRICS
AFTER ENROLLMENT



TOTAL # OF PATIENTS
WHO MET ONE OR
MORE PATIENTCENTERED GOALS

# ENNA'S STORY

Enna is a resilient woman who has faced many challenges in her life as an immigrant from Honduras making a way in a new homeland and as a single parent trying to provide for her family.

The challenges intensified when she was diagnosed with lupus - a chronic autoimmune disease in which the immune system sees the body's own healthy tissues and cells as foreign. The damage the disease did to her body, brain, and life made working and supporting her family difficult.

Through care from Siloam Health and a rheumatologist, Enna's lupus became more manageable, but she was still struggling with anxiety and depression. **Then, in 2021 she connected with the Community Health Worker program**  **at Siloam Health** and Leo Galaviz began working with her. Leo listened to her, prayed with her, and helped her find a church.

Of Leo, Enna says "she's a big blessing in my life...Leo helped me learn how to connect with God, to be a better person, and to never give up." For years, Enna's challenges had weighed her down, but now she finds hope in both the good and difficult parts of life. "Today I can say I'm happy... now I accept everything."

Enna and Leo's relationship is a beautiful example of health care beyond the four clinic walls and how God sometimes brings helpers into our lives when we need them most – to walk with us, or pray with us, or remind us not to give up.





## 2022 AT A GLANCE: STUDENT EDUCATION



TOTAL % OF STUDENTS
WHO REPORTED INCREASED
UNDERSTANDING OF HOW TO
PROVIDE BEHAVIORAL HEALTH
AND SPIRITUAL CARE



# TOTAL # OF STUDENTS WHO WERE TRAINED THROUGH SILOAM'S STUDENT EDUCATION PROGRAMS

# Medical Students: 11

# Pharmacy Residents: 14

# Medical Residents: 9

# Nurse Practitioner Students: 3

# Physician Assistant Students: 4

# Public Health Students: 1

# Counseling Students: 2

# Social Work Students: 1



TOTAL % OF STUDENTS
WHO REPORTED INCREASED
COMFORT IN WORKING
WITHIN A POVERTY MEDICINE
FRAMEWORK AND PROVIDING
CROSS-CULTURAL HEALTH CARE



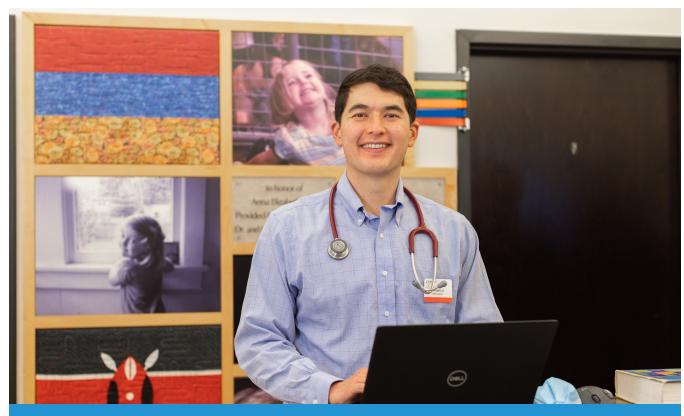
10

# TOTAL # OF UNIVERSITIES SILOAM PARTNERED WITH

- · Belmont University
- Butler University
- Meharry Medical College
- · Lincoln Memorial University
- Lipscomb University
- University of Memphis
- · University of Tennessee Chattanooga
- · University of Tennessee Knoxville
- Trevecca Nazarene University
- · Vanderbilt University









Educating the next generation of health care workers in the art of whole-person, culturally sensitive care is a calling of ours at Siloam Health.

George Lin, a Vanderbilt medical student, explains that "Siloam offers an education you just can't get anywhere else in medical school about how to care for patients... beyond just their physical needs."

George's training at Siloam included the importance of understanding a patient's spiritual history. This understanding equipped him to resolve a difficult situation during his internal medicine rotation at Vanderbilt when a patient was refusing recommendations from the medical team because of her belief in God's healing. George shares that "I was able to speak with her and learn more about her beliefs around healing and how God could heal her. We were able to speak the same language." Through that shared language, she came to understand that her faith in God's power was respected by the medical staff who also wanted to provide the best care possible.

While at Siloam, George found deep purpose through providing care to the underserved because "You feel like you're a part of a bigger mission, you feel like you're a part of the Kingdom when you're there." Our hope and prayer for George and the many students who spend time at Siloam is that they carry these lessons with them, knowing that this "bigger mission" is also theirs and that the Kingdom comes wherever they go and provide whole-person care to those who need it most





## **2022 AT A GLANCE: VOLUNTEERS**

Volunteers are vital contributors at Siloam for the care they provide, their ability to increase the clinic staff's time to focus on patient care, and the personalized experience they provide for patients. Volunteers offer everything from primary and specialty care to interpretation, administration, and clinical support.



# OF VOLUNTEERS



# OF HOURS DONATED



\$ IN DONATED SERVICE GIVEN BY VOLUNTEERS



For Ingrid Quezada Mendoza, volunteering as a Spanish language interpreter with Siloam Health connects her to her past and to her future. Her family moved from Mexico when she was young, and she witnessed firsthand the struggle that newly arrived immigrants go through to get the help they need. Now as a Senior at Belmont University majoring in Neuroscience, she plans to go to medical school.

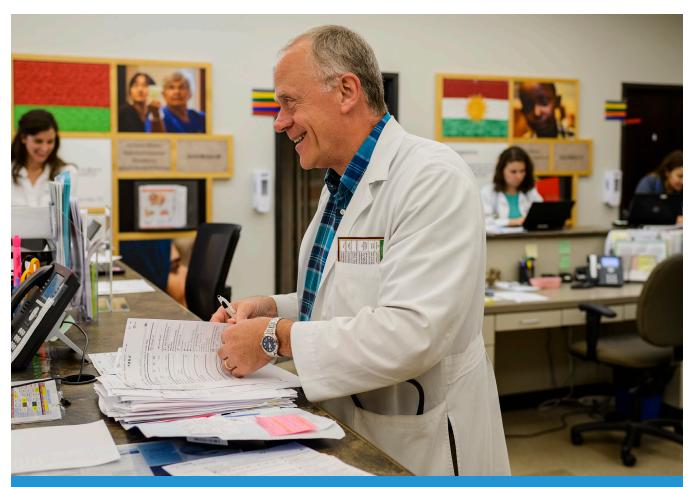
As a young child, Ingrid's family relied on the care of clinics like Siloam. She says that she volunteers in part because, "I see my own parents in the patients and myself in the younger patients, I remember how much I appreciated

the help we received, and I hope to provide the same to others."

The gratitude she carries from her childhood is something she would like to pass on to the supporters of Siloam. "I think they should know that Nashville really appreciates what they are doing and that their help is providing opportunities to patients that they would've not had if Siloam did not exist."

Ingrid is an inspiring volunteer! We are grateful for her and our many volunteer interpreters who help bridge the communication gap for our patients.







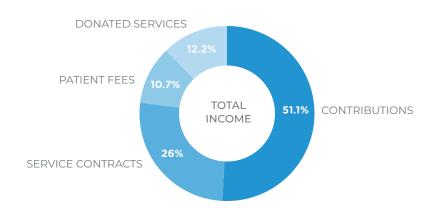
# FINANCIAL HIGHLIGHTS

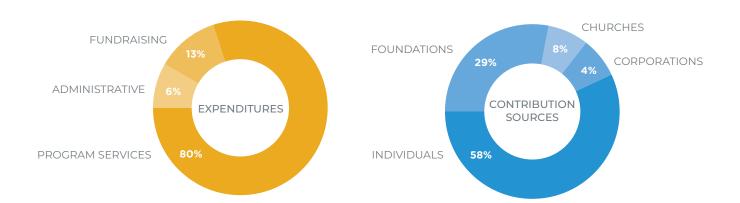


TOTAL ASSETS	\$11,463,809
	 <b>.</b>
CASH	\$5,721,850
SECURITIES	\$2,180,152
PROPERTY +	
EQUIPMENT	\$2,017,347
OTHER ASSETS	\$1,544,460
LIABILITIES & EQUITY	<b>437</b> (67 000
	\$11,463,809
CURRENT LIABILITIES	\$453,928
TOTAL EQUITY	\$11,008,881
INCOME	<b>\$7,33</b> 3,148
EXPENSES	\$6,911,976

# FINANCIAL HIGHLIGHTS







#### SILOAM HEALTH DONOR SOCIETY

Boulevard Bolt

#### \$25,000+

Ascension Health Ministry CDC Foundation Charis Foundation, Inc. Cigna Foundation Community Foundation of Middle Tennessee Joseph and Judith Cook Wesley and Melinda K Fountain HCA Healthcare Foundation Henry Laird Smith Foundation James Stephen Turner Family Foundation, Joe C. Davis Foundation Joshua McBride and Christin Jones

Allen and Joan Kaiser William and Robin King Marty Kittrell Elizabeth Lane Dave and Amanda Rogenmoser Soli Deo Gloria Foundation Harry and Becky Sullivan\* J. Turner Talley The Healing Trust The Memorial Foundation United Way of Greater Nashville Washington Foundation West End Home Foundation William Randolph Hearst Foundation Morgan and Heather Wills\*

#### \$10,000 - \$24,999

AARP Tennessee State Office Andrea Waitt Carlton Family Foundation Michael and Stephanie Bestawros\* BlueCross BlueShield of Tennessee Community Trust
Russell and Allison Burns Carrie Parks Wilson Memorial Fund Carlyle and Jane Carroll Jamie and Christopher G Cobb . John and Libby Dayani\* Devine-Majors Foundation\* Shon Dwyer\* Thomas Frist, Jr. Roy and Carlene Gilleland John and Gay Greer J. Brevard and Janie Haynes Kolin and Misty Holladay Linda and David Holst James R. Meadows, Jr. Foundation R. Milton and Denice Johnson Eric and Macy Keen\* Jeff and Lindy Lawrence David and Saskia Lewis\* Lifepoint Community Foundation Frank and Maxine Majors\* Gary North David Price Reynolds Family Foundation Ralph and Harriette H Shivers Frank Stevens MD The Dorothy Cate and Thomas F. Frist Foundation The Fugitive Foundation The Williamson, Martin & Brooke Family Foundation Steven and Elizabeth Thorpe

\$5,000 - \$9,999

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#### \$2,500 - \$4,999

Rebecca Whitmore

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#### \$1,000 - \$2,499

Gregory and Jeannine Adams

David Adcock\* Jon and Louise Addington\* Clifford and Kathleen Adlerz Derek Anderson Ronald and Mary A Arildsen James and Linda Arnett David and Elaine Atchison Avalon Charitable Fund Matt and Megan Bader Annie Baldwin\* H Scott Baldwin Jeff and Melinda Balser\* Brenda Bass\* Jeffrey and Jane Bennie Doug and Kelly Berry Michael and Lisa Berry Brian Bolin Bone Family Fund Kevin Bowden and Candice Ethridge Lorie and Marc Brawner Brentwood United Methodist Women Douglas and Briana Brinkley Charlie Bryan Frank and Ann Bumstead Forrest and Valerie Busler Max A and Ruth Butler Andrew and Marianne Byrd Thomas and Erin Cabell Lee and Laura Camp\* D B and Susan Campbell George Carpenter Buzz and Jicki Carter Zac and Rebecca Childs Sandra and Jerry Collins Charlie and Mary Cook Andrew and Rose Corbett\* Princilla and David Crane Lynn L and Meg Crew Crittenden Foundation Helen Cummings Brad and Laura Currie Richard and Gina Curtis Trey and April Cushman\* Jim and Rachel Darter Mark and Laura Denison Tony and Sarah Bell Earley\* Mary and John Earthman Ken and Anne Ehst Amanda and Carson Fant Kate and Brent Ferrell Stephen and Patsi Flatt\* John and Leslie Ford Nathan Foust\* Tim and Jo Franklin\* Frank and Linda Freemon Joseph Frierson and Sheryl L Rimrodt-Frierson\* Senator Bill and Tracy Frist, M.D. Michael and Virginia Gardner

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John Riggan Brian and Margaret Roark Charles and Patty Roberts Ken and Delphine Roberts Jonathan and Lou Alice Rogers Adam Rosenbaum Jordan and Kelsey Rupp Paul and Therese Sanderson Matthew and Erika Schappell\* Mike and Maureen Schlacter\* Scott and Jessica Schwieger John and Carole Sergent Roger and Mary A Severino John and Susan Shuster\* Siegrist Family Foundation Lauren Smith\* Clay and Joy Smith\* Byron and Beth Smith Michael and Mary Spalding Kyle and Jennifer Stephens Erik and Anna Stiller Chris and Kristen Stirling\* Joe and Pam Storey William and Rebecca Stout\* Paul and Mary Stumb Kap Sum\* T & T Family Foundation Mary Ready Taylor Tim Taylor William and Rebecca Taylor Joel and Pat Tellinghuisen Paul Teschan The Frist Foundation The Hunt Family Foundation of Nashville, David and Jo Ann Thombs Scott and Lori Troxel\* Yuri and Kathryn van der Heijden Robert Waldschmidt Richard and Jeannette Walker William and Ruth Wassynger Geoff Watson\* Edward and Madeline Waud\* Ryan and Laura Wells David and Jule West\* Dave and Nancy West Hunter and Molly Witherington Barbara Witt Arthur and Lana Witulski\* Kelsey and Aaron Wolfe\* Ben and Angela Womack Sammye Woods

#### \$500 - \$999

Stephen and Hannah Wright

Will and Eileen Wright

Louise Alexander\* Lawson and Mary Lauren Allen Griscelle Anacker Hal and Stacey Andrews\* James and Danna Arnett\* Yolaine Augustin Jackie Baas Gentry and Rachel Barden Lee and Mary Barfield Ken and Brenda P Barker\* Bob and Diane Barnett David and Lesley Bartley Kurt and Angela Bergman\* Dan and Jenny Bess\* Daniel and Christy Biles LeRoy and Kristine Bizzell Tara Blake\* Brandon and Laura Bocianski\* Alex and Susan N Bonner Gordon and Claudia Bonnyman Dwaine Anderson and Leilani Boulware\* Paul Brannon

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David Newton

Gregory Nielsen

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### **Churches**

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\* GLOCAL Partner who gives monthly to Siloam Health.



Health Care Transformed By Love

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② @siloamFHC



(a) (a) siloamhealth



in @siloam-health